

Net Zero Whole Life Carbon Roadmap – Stakeholder Workshop 1: Landlords/Owners, Occupiers and Facilities Managers

This document summarises the discussion during the first Stakeholder Workshop for the Net Zero Whole Life Carbon Roadmap, which took place on Wednesday 22nd June 2022. The aim was to explore the Stakeholder Action Plans through the lens of some of the key stakeholders, to support attendees to drive progress towards the recommended actions.

Event resources

- Event webpage - [here](#).
- Whole Life Carbon Roadmap (including introductory video) and Stakeholder Action Plans - [here](#).

Breakout session

The workshop included a breakout session centred around the following five questions and resulted in the following points from participants:

Question	Breakout notes
<p>1. What are the key 1-3 actions for your stakeholder group?</p> <p><i>Discussed in following break out groups:</i></p> <ul style="list-style-type: none"> - Landlord/ Owners (Commercial) - Occupiers - Facilities Managers 	<ul style="list-style-type: none"> - Actions relating to data. - Green leasing. - Working with landlords to deliver change. - More education for leasing teams for them to drive change. - Post-occupancy evaluation and interventions. - Working with asset management teams. - Upskill engineers on heat pumps. - Understand and drive down performance gap. - Engage everyone as soon as possible in the design process - 2025 target requires everyone to decarbonise the design from the outset. - Digitalisation - accessing and utilising BIM for predicting repair/replacement/extending lifecycle of process. - People v technology - need a people-centred approach that technology feeds into.
<p>2. How is your organisation implementing (or planning to) implement the immediate actions?</p> <p><i>Discussed in following break out groups:</i></p> <ul style="list-style-type: none"> - Landlord/ Owners (Commercial) - Occupiers 	<ul style="list-style-type: none"> - Organisations are at different points in the journey - challenge around timescales and when to start delivering on net zero. - Learning from others is very important - lots of organisations are doing things but need to ensure they are doing the <i>right</i> things.

<p>- <i>Facilities Managers</i></p>	
<p>3. What challenges are your organisation facing with regards to implementing the relevant action plan?</p> <p><i>Discussed in following break out groups:</i></p> <ul style="list-style-type: none"> - <i>Landlord/ Owners (Commercial)</i> - <i>Occupiers</i> - <i>Facilities Managers</i> 	<ul style="list-style-type: none"> - Having the right skills and resources in place. - Legislation to drive change and encourage parties to work together. - Expertise. - Data - particular challenge around scope 3. - Engaging with tenants and occupiers. - Overlaying MEES and EPC requirements with net zero. - Retrofitting at pace and scale. - Engagement of owners with other industries - reliant on other parts of industry to achieve net zero e.g. heat networks. - Understanding what people want from the supply chain. - Reliability of data through formal or informal lease arrangements. - Running out of time. - Who's role is it to instigate action? This should be done more collaboratively. - Meeting requirements and deadlines while upgrading and updating assets. - Limited engagement with users of heat networks, planning requirements include heat networks but sometimes not the best or most efficient solution. - Engaging with the retrofitting supply chain and understand the upfront and end of life emissions to think about circularity. - Queries from tenants to help ESG reporting - although they sometimes don't know what they are asking for.
<p>4. Are any actions not listed which will help to achieve the 2025 and 2030 outcomes?</p> <p><i>Discussed in following break out groups:</i></p> <ul style="list-style-type: none"> - <i>Landlord/ Owners (Commercial)</i> - <i>Occupiers</i> - <i>Facilities Managers</i> 	<ul style="list-style-type: none"> - Upskilling of tenants. - Upskilling of people to deliver on these plans - there should be a crossover so each stakeholder knows what is required. - Understanding the replacement cycles of things of the building and overlaying the carbon and EPC pathways - talking to suppliers about what can be done.
<p>5. How can UKGBC best support your organisation to implement the actions?</p> <p><i>Discussed in following break out groups:</i></p> <ul style="list-style-type: none"> - <i>Landlord/ Owners (Commercial)</i> 	<ul style="list-style-type: none"> - Clear guidance tailored to different audiences. - Information to help build the case for action. - Collaboration. - Lobbying and campaigning. - Education of the client to ensure everyone can get a better product at the end.

<p>- <i>Occupiers</i></p> <p>- <i>Facilities Managers</i></p>	
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Feedback and next steps

If you have any feedback or queries, please contact us at ANZ@ukgbc.org.

To stay updated with upcoming workshops and other UKGBC events, keep an eye out on our Courses & Events [webpage](#).